From: Susan Smith
To: Microsoft ATR
Date: 1/3/02 9:13pm
Subject: Microsoft Settlement

I don't see how Microsoft can possibly be called a monopoly. Anyone can use any software they choose. Microsoft just built the best that is available. I used to use Netscape.....I don't any more but no one twisted my arm. I think this entire scheme is ridiculous and a slam for the entrepreneurial spirit. Why don't you go after the post office, cable company, garbage companies or phone companies? The post office is obviously a monopoly (government operated) and each of the other companies has their own territory in which to operate.....no one else is allowed.

Susan Smith

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